


TRANSMITTAL MEMORANDUM

TO: The Honorable Mayor and City Council

FROM: Delilah A. Walsh, City Manager

DATE: November 9, 2022

RE: **First City Homeless Services Quarterly Activity Report, July through September 2022**

Initials: 

File #: MGR22-10

Pursuant to paragraph (b) of Section 14 of the 2022 Community Agency Funding Agreement between the City of Ketchikan and the First City Homeless, attached for City Council review is a copy of the agency's activity report for July through September 2022. Should Councilmembers have questions regarding the report, staff can attempt to respond accordingly.



907.225.0888 | Deborah@firstcityhomeless.org | P.O. Box 23095

CITY OF KETCHIKAN 3RD QUARTER GRANT PROGRESS REPORT

Dear Ms. Walsh,

As the CEO of First City Homeless Services and on behalf of our board, I would like to personally thank the City of Ketchikan for its continued support of First City Homeless Services and for the opportunity to open our shelter, First City Haven, in the newly renovated 632 Park Avenue location.

The following is the First City Homeless Services Community Grant Report from July 1, 2022, through September 30, 2022.

First City Haven is located at 632 Park Avenue and is open 24 hours, seven days a week. We serve hot morning and evening meals seven days a week, a to-go lunch every Saturday, and snacks throughout the day.

First City Haven's services include the following:

- Basic personal hygiene supplies (razors, toothbrushes, toothpaste, shampoo, combs, feminine products, underwear)
- Basic first aid supplies and assistance with medications
- A clothing exchange program
- Access to a computer with internet for job searches, applying for unemployment, applying for AK Permanent Fund, and other uses
- Laundry and Mail Services
- Independent living and pre-employment skill development
- Nutrition program
- Referrals to local resources for primary healthcare, mental healthcare, emergency healthcare, substance abuse, domestic violence, housing assistance, food assistance, legal help, disability assistance, and veteran assistance

Our staff and volunteers continue to work with participants to assist with completing applications for Medicaid, SNAP, housing, and temporary assistance. We also help with scheduling medical appointments; referrals to service providers in Southeast Alaska for substance use treatment/dual diagnosis; creating or updating resumes, filing unemployment, coordinating with the public defender's office, probation, responding to court requests, and many more needs falling under care coordination.



907.225.0888 | Deborah@firstcityhomeless.org | P.O. Box 23095

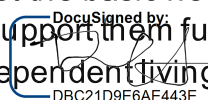
From July 1 through September 30, 2022, program statistics are as follows:

- Approximately 4,062 sign-ins for the First Havens Day Services Program, an average of 52 participants per month.
- Approximately 3,157 sign-ins for the Overnight Warming Center program, an average of 37.3 participants per month.
- 55% of participants are male, 19% are female, and 26% did not fall into either category.
- 36.3% are Caucasian, 35.4% are Alaskan Native/American Indian, and 1.1% are Asian/Asian American, and 27.2% chose not to answer this question.
- Seven participants have served in the military.
- Approximately 2,689 meals are served per month in the Day Shelter program.

One of First City Haven's primary goals is to provide safe and non-judgmental shelter to improve participants' health, preserve life and offer pathways to self-sufficiency. In Quarter 3, no known First City Haven housing insecure participants died due to lack of shelter. FCH continues to work collaboratively with KPD, EMS, PeaceHealth ER, and Public Health to provide participants with additional or follow-up services and decrease the utilization of these service providers within the community. First City Haven has also collaborated with Ketchikan Indian Community Housing Department, Ketchikan Indian Community Behavioral Health Department, WISH, Ketchikan Wellness Coalition, and PATH to create a pathway throughout the community to help move individuals out of homelessness.

In July, we moved to our Park Avenue location full-time and expanded our hours of operation to 24 hours a day, seven days a week. In August, First City Homeless Services hired its first CEO for the organization. We are working on streamlining operations in First City Haven, team development, finding funders, and developing support programs for our participants. We have also been working on strategic planning, budgeting, and finding ways our organization can help bridge the gaps in our community for the individuals who need the most help.

At First City Homeless Services, we have been working hard to develop and strengthen our 24-hr. emergency shelter, First City Haven. Aside from the services we provide to meet the basic needs of our participants, we have also been working on adding services to support them further. We recently received grant funding to help grow our independent living and pre-employment skills programs. We will purchase supplies for

DocuSigned by:

 DBC21D9E6AE443E...



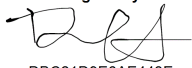
907.225.0888 | Deborah@firstcityhomeless.org | P.O. Box 23095

hobbies and classes to teach in the shelter. We have also increased the amount of case management we do with individuals. We are working on partnering with other

organizations in the community to bring services into the shelter, like health care, behavioral health counselors, and banking information. Our day services are available to anyone who is experiencing housing or food insecurity or who is experiencing homelessness.

The City of Ketchikan has played a paramount role in our success over the years. We look forward to working together to better our community and the lives of our most vulnerable populations.

Sincerely,

DocuSigned by:


DBC21D9E6AE443E...
Deborah Asper

First City Homeless Services
Chief Executive Officer